

▶ ESG PERFORMANCE¹

ENVIRONMENTAL

	2018	2019	2020
ENERGY CONSUMPTION BY TYPE OF FUEL			
Natural Gas (MWh)	10,427,197	10,723,779	8,285,856
Diesel and gasoline (MWh)	23,847	15,005	15,681
LPG (MWh)	64	29	14
Electric power from the grid (MWh)	17,165	18,106	28,488
Total (MWh)	10,468,273	10,756,919	8,330,039
ENERGY CONSUMPTION BY ASSET			
Pipelines (MWh)	2,382,616	2,545,983	2,183,662
Distribution (MWh)	3,616	3,948	3,475
LNG storage and regasification terminal (MWh)	276,958	274,042	290,023
Combined-cycle power generation asset (MWh)	7,800,813	7,928,203	5,842,928
Wind power generation assets (MWh)	4,270	4,743	5,041
Solar power generation assets (MWh)	0	0	4,910
Total (MWh)	10,468,273	10,756,919	8,330,039
POWER GENERATION BY ENERGY SOURCE			
Natural Gas (MWh)	3,700,837	3,719,498	2,703,149
Wind (MWh)	1,397,190	1,334,227	1,299,568
Solar (MWh)	0	371,382	696,654
Total (MWh)	5,098,027	5,425,107	4,699,371

¹ Environmental, Social, and Governance Performance.

	2018	2019	2020
GAS TRANSPORTED AND DISTRIBUTED			
Gas transportation (MMBtu)	-	1,399,290,903	1,376,410,387
Average daily transportation (MMBtu)	-	3,833,674	3,760,684
Gas distribution to residential customers (MMBtu)	2,202,720	1,973,316	2,081,028
Gas distribution to commercial customers (MMBtu)	1,442,915	1,315,508	1,175,636
Gas distribution to industrial customers (MMBtu)	29,678,886	28,761,886	26,838,738
Gas transferred to third parties (MMBtu)	26,124	38,738	32,931
Total Gas Distributed (MMBtu)	33,350,645	32,089,448	30,128,333
Total Gas Transported and Distributed (MMBtu)	-	1,431,380,351	1,406,538,720
SMART METERS²			
Percentage of total meters installed that are smart meters	0.00090%	1.04%	8.34%
COST OF PURCHASING ELECTRICITY			
Pipelines (USD\$)	-	-	\$899,044
Distribution (USD\$)	-	-	\$67,562
LNG storage and regasification terminal (USD\$)	-	-	\$0
Combined-cycle power generation asset (USD\$)	-	-	\$390,272
Wind power generation assets (USD\$)	-	-	\$394,220
Solar power generation assets (USD\$)	-	-	\$1,805
Total (USD\$)	-	-	\$1,752,904

² This figure corresponds to Distribution meters, it does not include Pipelines data.

▶ ESG PERFORMANCE

ENVIRONMENTAL

	2018	2019	2020
COST OF PURCHASING FUELS FOR ENERGY CONSUMPTION			
Pipelines (USD\$)	-	-	\$20,517,768
Distribution (USD\$)	-	-	\$273,993
LNG storage and regasification terminal (USD\$)	-	-	\$0
Combined-cycle power generation asset (USD\$)	-	-	\$54,944,762
Wind power generation assets (USD\$)	-	-	\$37,134
Solar power generation assets (USD\$)	-	-	\$29,517
Total (USD\$)	-	-	\$75,803,175
TOTAL ENERGY CONSUMPTION COSTS			
Total energy consumption costs (USD\$)	\$86,331,415	\$86,452,883	\$77,556,079
IENOVA SCOPE 1 GHG EMISSIONS			
Carbon dioxide (tCO ₂)	2,115,629	2,179,160	1,691,923
Methane (tCH ₄)	16,526	5,965	5,010
Nitrous oxide (tNO ₂)	4	4	2
Carbon dioxide equivalent (tCO ₂ e)	2,579,606	2,347,431	1,833,278
SCOPE 1 EMISSIONS BROKEN DOWN BY TYPE OF ASSET			
Pipelines	35%	27%	30%
Distribution	2%	2%	2%
LNG storage and regasification terminal	2%	2%	2%
Combined-cycle power generation asset	61%	68%	64%
Wind power generation assets	0%	0%	0%
Solar power generation assets	0%	0%	0%

	2018	2019	2020
IENOVA SCOPE 2 GHG EMISSIONS			
Carbon dioxide equivalent (tCO ₂ e)	7,585	7,947	10,636
SCOPE 2 EMISSIONS BROKEN DOWN BY TYPE OF ASSET			
Pipelines	41%	42%	42%
Distribution	6%	5%	3%
LNG storage and regasification terminal	0%	0%	0%
Combined-cycle power generation asset	29%	30%	33%
Wind power generation assets	25%	23%	14%
Solar power generation assets	0%	0%	8%
SCOPE 3 GHG EMISSIONS			
Natural gas sold to customers (tCO ₂ e)	17,509,486	17,913,714	18,372,080
Employee air travel (tCO ₂ e)	-	1,149	73
CARBON INTENSITY FROM POWER GENERATION			
GHG emissions intensity (tCO ₂ e/MWh)	0.3	0.29	0.25
AVOIDED GHG EMISSIONS THROUGH RENEWABLE POWER GENERATION			
Avoided GHG emissions (tCO ₂ e)	-	852,701	986,134
FUGITIVE EMISSIONS			
Pipelines ¹	0.0294%	0.0105%	0.0097%
Distribution ²	0.2788%	0.2788%	0.274%
Storage terminals ³	0.0057%	0.0063%	0.0063%

¹ Fugitive emissions and blowouts

² Fugitive emissions

³ Measured as a percentage of the gas losses from the total gas transported, distributed, or stored

▶ ESG PERFORMANCE

ENVIRONMENTAL

	2018	2019	2020
OTHER EMISSIONS			
NO _x (ton)	184	866	736
SO _x (ton)	-	-	9
Particulate matter (ton)	-	-	115
Volatile organic compounds (ton)	-	-	83
WATER USE BY EXTRACTION SOURCE			
Ground water (m ³)	4,599	13,738	6,040
Municipal discharge water (m ³)	5,427,746	5,457,266	4,873,995
Water from third parties (m ³)	14,499	13,140	6,046
Ocean water (m ³)	96,093,411	94,234,845	98,596,740
Total (m ³)	101,540,254	99,718,989	103,482,821
WATER DISCHARGE BY DESTINATION			
Percentage of water discharged in the same or better conditions than when it was first withdrawn	95%	95%	96%
Municipal water treatment plants (m ³)	7,026	9,117	12,088
Surface water ¹ (m ³)	988,943	766,869	1,323,735
Ocean water (m ³)	95,964,730	94,111,796	98,491,764
Total (m ³)	96,960,699	94,887,782	99,827,588

	2018	2019	2020
WATER CONSUMPTION INTENSITY FROM POWER GENERATION			
Water consumption intensity (m ³ /MWh)	1.47	1.43	1.01
WATER STRESS			
Assets in operation located in water stress areas	-	92%	96%
Assets under construction located in water stress areas	-	70%	100%
HAZARDOUS WASTE BY DISPOSAL METHOD			
Recycling or reuse (ton)	13	5	8
Energy recovery (ton)	7	5	5
Disposal in authorized sites (ton)	55	65	63
Total (ton)	75	75	75
NON-HAZARDOUS WASTE BY DISPOSAL METHOD			
Recycling or reuse (ton)	94	428	54
Disposal in authorized sites (ton)	10,159	8,175	6,643
Total (ton)	10,253	8,603	6,697
SPILLS			
Volume of significant spills ² (m ³)	0	0	0

¹ Municipal discharge water that is treated and used at TDM, which is discharged into the federal drainage in better conditions than when it was extracted.

² As per PROFEPA criteria, a spill is considered significant when it is greater than 1m³.

▶ ESG PERFORMANCE

ENVIRONMENTAL

	2018	2019	2020
SPECIES OF FAUNA LOCATED WITHIN OUR ASSETS THAT ARE PART OF THE IUCN¹ RED LIST OF THREATENED SPECIES			
Number of species in critical danger	-	-	1
Number of species in danger	-	-	0
Number of vulnerable species	-	-	0
Number of threatened species	-	-	2
Number of low-concern species	-	-	56
SPECIES OF FLORA LOCATED WITHIN OUR ASSETS THAT ARE PART OF THE IUCN¹ RED LIST OF THREATENED SPECIES			
Number of species in critical danger	-	-	0
Number of species in danger	-	-	1
Number of vulnerable species	-	-	1
Number of threatened species	-	-	0
Number of low-concern species	-	-	39

¹ International Union for Conservation of Nature (IUCN)

	2018	2019	2020
ENVIRONMENTAL MANAGEMENT SYSTEM			
Assets that have been ISO 14001 certified	55%	36%	50%
Assets with verifications and certifications from expert third-parties	-	0%	65%
Assets with internal verifications and audits	-	-	50%
Power generation capacity of ISO14001 certified assets (MW)	780	780	1,132
ENVIRONMENTAL VIOLATIONS			
Number of violations with economic sanctions	0	0	0
Significant sanctions	0	0	0
Total value of fines (USD\$)	\$0	\$0	\$0
Total value of fines that have not been imposed (USD\$)	\$0	\$0	\$0
Number of litigations	0	0	0

▶ ESG PERFORMANCE

ENVIRONMENTAL

BIODIVERSITY

BIODIVERSITY INDICATORS (FLORA)	NUMBER OF RELOCATED SPECIES	PERCENTAGE OF RELOCATED SPECIES	SURVIVAL OF RELOCATED SPECIES	SURVIVAL GOAL ESTABLISHED FOR RELOCATED SPECIES
Ojinaga-El Encino Pipeline	20,093	100%	86%	85%
Sonora Pipeline (Sásabe-Guaymas segment)	44,624	100%	92%	85%
Sonora Pipeline (Guaymas-El Oro Segment)	223,399	100%	94%	85%
Empalme Lateral	50	100%	93%	85%
San Isidro-Samalayuca Pipeline	8,229	100%	90%	85%
Veracruz Terminal	198	100%	100%	100%
Energía Sierra Juárez	24,295	100%	88%	80%
Ventika	6,400	100%	96%	85%
Tepezalá Solar	3,265	20%	96%	85%
Rumorosa Solar	1,141	0.25%	96%	85%

BIODIVERSITY INDICATORS (FAUNA)	NUMBER OF RELOCATED SPECIES	PERCENTAGE OF RELOCATED SPECIES	SURVIVAL OF RELOCATED SPECIES
Veracruz Terminal	174	100%	99%
Puebla Terminal	17	100%	88%
Valle de México Terminal	16	-	100%
Ventika	3	2%	100%
Tepezalá Solar	14	51%	-

▶ ESG PERFORMANCE

SOCIAL

	2018	2019	2020
WORKFORCE			
Total number of employees	1,035	1,300	1,488
WORKFORCE BY SEX			
Men	741	913	1,045
Women	294	387	443
WORKFORCE BY AGE			
20-29	187	244	290
30-39	438	548	626
40-49	301	367	426
50-59	86	114	116
60-69	23	25	28
Over 70 years old	0	2	2
WORKFORCE BY PROFESSIONAL CATEGORY			
Executive Chairman	1	1	1
CEO	1	1	1
Executive VP	7	7	7
VP	2	2	1
Senior Director	0	1	5
Director	27	28	26
Deputy Director	0	3	5
Senior Manager	18	22	29
Manager	125	140	137
Department Head or Supervisor	234	303	349
Individual Contributor	620	792	927
WORKFORCE BY NATIONALITY			
Mexican	1,022	1,292	1,482
Foreign	13	8	6

	2018	2019	2020
WORKFORCE BY TYPE OF CONTRACT			
Undefined	878	1,058	1,243
Temporary	157	242	245
Part-time	0	0	0
Full-time	1,035	1,300	1,488
WOMEN IN THE WORKFORCE BY AGE GROUP			
20-29	54	82	98
30-39	147	180	203
40-49	80	108	122
50-59	10	14	17
60-69	3	3	3
Over 70 years old	0	0	0
WORKFORCE BY NATIONALITY AND PROFESSIONAL CATEGORY (MEXICAN)			
Executive Chairman	1	1	1
CEO	1	1	1
Executive VP	6	6	7
VP	2	2	1
Senior Director	0	1	5
Director	24	27	25
Deputy Director	0	3	5
Senior Manager	17	22	29
Manager	120	137	135
Department Head or Supervisor	233	302	348
Individual Contributor	618	790	925

▶ ESG PERFORMANCE

SOCIAL

	2018	2019	2020
WORKFORCE BY NATIONALITY AND PROFESSIONAL CATEGORY (FOREIGN)			
Executive Chairman	0	0	0
CEO	0	0	0
Executive VP	1	1	0
VP	0	0	0
Senior Director	0	0	0
Director	3	1	1
Deputy Director	0	0	0
Senior Manager	1	0	0
Manager	5	3	2
Supervisor	1	1	1
Individual Contributor	2	2	2
MEN IN THE WORKFORCE BY AGE GROUP			
20-29	133	162	192
30-39	291	368	423
40-49	221	259	304
50-59	76	100	99
60-69	20	22	25
Over 70 years old	0	2	2
MEN IN THE WORKFORCE BY PROFESSIONAL CATEGORY			
Executive Chairman	1	1	1
CEO	0	0	0
Executive VP	6	6	7
VP	2	2	1
Senior Director	0	0	3
Director	18	19	17
Deputy Director	0	3	5
Senior Manager	15	14	18
Manager	90	103	101
Department Head or Supervisor	164	206	229
Individual Contributor	445	559	663

	2018	2019	2020
WOMEN IN THE WORKFORCE BY PROFESSIONAL CATEGORY			
Executive Chairman	0	0	0
CEO	1	1	1
Executive VP	1	1	0
VP	0	0	0
Senior Director	0	1	2
Director	9	9	9
Deputy Director	0	0	0
Senior Manager	3	8	11
Manager	35	37	36
Department Head or Supervisor	70	97	120
Individual Contributor	175	233	264
WOMEN IN THE WORKFORCE BY TYPE OF CONTRACT			
Undefined	267	339	389
Temporary	27	48	54
Part-time	0	0	0
Full-time	294	387	443
MEN IN THE WORKFORCE BY TYPE OF CONTRACT			
Undefined	611	719	854
Temporary	130	194	191
Part-time	0	0	0
Full-time	741	913	1,045
WOMEN IN STRATEGIC POSITIONS			
Top Management	29%	30%	29%
Junior Management	30%	32%	34%
All Management	29%	30%	32%
% of management with revenue-generating functions	-	56%	40%
NEW HIRES BY SEX			
Men	-	221	241
Women	-	108	101

▶ ESG PERFORMANCE

SOCIAL

	2018	2019	2020
NEW HIRES BY AGE			
20-29	-	107	111
30-39	-	138	148
40-49	-	60	69
50-59	-	21	14
60-69	-	3	0
Over 70 years old	-	0	0
HIRING RATE BY AGE			
20-29	-	44%	38%
30-39	-	25%	24%
40-49	-	16%	16%
50-59	-	18%	12%
60-69	-	12%	0%
Over 70 years old	-	0%	0%
HIRING RATE FOR WOMEN BY AGE			
20-29	-	16%	14%
30-39	-	9%	7%
40-49	-	5%	4%
50-59	-	3%	1%
60-69	-	0%	0%
Over 70 years old	-	0%	0%
General hiring rate for women	-	8%	7%
HIRING RATE FOR MEN BY AGE			
20-29	-	28%	24%
30-39	-	17%	16%
40-49	-	11%	13%
50-59	-	16%	11%
60-69	-	12%	0%
Over 70 years old	-	0%	0%
General hiring rate for men	-	17%	16%

	2018	2019	2020
INTERNAL HIRES			
Number of open positions	428	329	456
Number of open positions filled by internal candidates	171	187	119
Percentage of internal hires	40%	57%	26%
PERFORMANCE EVALUATIONS			
Men	-	-	685
Women	-	-	318
TOTAL HIRING COSTS			
Annual costs (USD\$)	\$148,163	\$264,845	\$195,560
Cost by employees (USD\$/employee)	\$1,411	\$805	\$572
TURNOVER RATE¹			
Voluntary	5%	5%	6%
Involuntary	5%	3%	4%
Total	10%	8%	10%
TURNOVER RATE BY SEX			
Number of men that left the organization	73	74	109
Number of women that left the organization	26	26	45
Turnover rate (men)	10%	8%	10%
Turnover rate (women)	9%	7%	10%
TURNOVER RATE BY AGE GROUP			
20-29	10%	5%	10%
30-39	9%	9%	11%
40-49	8%	7%	8%
50-59	15%	6%	10%
60-69	22%	12%	32%
Over 70 years old	0%	0%	0%

¹ Turnover rate = Number of employees that left the organization in the year / Total number of employees.

▶ ESG PERFORMANCE

SOCIAL [102-41]

	2018	2019	2020
FREEDOM OF ASSOCIATION			
Unionized women	3	2	3
Unionized men	27	28	27
Percentage of unionized employees	2.9%	2.31%	2.02%
PARENTAL LEAVE			
Women who took parental leave	5	10	10
Percentage of women who went back to work after parental leave	100%	77%	100%
Percentage of women who were still working at IEnova 12 months after their leave	100%	77%	100%
Men who took parental leave	9	42	38
Percentage of men who went back to work after parental leave	100%	100%	100%
Percentage of men who were still working at IEnova 12 months after their leave	100%	100%	100%
WAGE RATIO BY GENDER¹			
Executive	84%	102%	105%
Managerial	107%	108%	103%
Non-managerial	112%	105%	102%
Overall	115%	109%	106%
TOTAL EMPLOYEE-RELATED EXPENSES²			
Total employee-related expenses (USD\$)	\$67,279,341	\$78,084,654	\$106,975,026

¹ The data referring to the wage ratio included in the table is obtained by dividing the average salary for men over the average salary of women for each level.

² Total employee-related expenses includes salaries, benefits, and bonuses.

³ During 2019, we implemented Health and Safety Leaders Training Program, but it couldn't be implemented in 2020 because of the COVID-19 pandemic.

	2018	2019	2020
GENERAL TRAINING			
Number of women who received training	298	388	451
Number of men who received training	763	927	1,077
Training hours for women	9,205	8,320	11,350
Training hours for men	34,561	30,225	26,619
Total training hours	43,766	38,545	37,969
GENERAL TRAINING HOURS BY PROFESSIONAL CATEGORY			
Executive Chairman	-	-	0
CEO	-	-	3
Executive VP	-	-	25
VP	-	-	4
Senior Director	-	-	130
Director	-	-	531
Deputy Director	-	-	80
Senior Manager	-	-	665
Manager	-	-	3,939
Department Head or Supervisor	-	-	11,560
Individual Contributor	-	-	21,032
Total training hours	-	-	37,969
HEALTH & SAFETY TRAINING			
Number of women who received training	-	-	322
Number of men who received training	-	-	816
Total number of employees who received training	-	1,077	1,138
Training hours for women	-	-	3,533
Training hours for men	-	-	16,079
Total training hours ³	42,122	143,400	19,611

▶ ESG PERFORMANCE

SOCIAL

	2018	2019	2020
HEALTH & SAFETY TRAINING HOURS BY PROFESSIONAL CATEGORY			
Executive Chairman	-	-	0
CEO	-	-	0
Executive VP	-	-	8
VP	-	-	0
Senior Director	-	-	14
Director	-	-	64
Deputy Director	-	-	6
Senior Manager	-	-	42
Manager	-	-	750
Department Head or Supervisor	-	-	3,563
Individual Contributor	-	-	15,165
Total training hours	-	-	19,611
HUMAN RIGHTS TRAINING			
Number of women who received training	-	108	430
Number of men who received training	-	221	962
Total Employees who received training	-	329	1,392
Training hours for women	-	54	505
Training hours for men	-	111	1,143
Percentage of the security personnel trained	-	19%	71%
CODE OF ETHICS¹ TRAINING			
Percentage of women who received training	100%	100%	100%
Percentage of men who received training	100%	100%	100%
Total number of employees who received training	100%	100%	100%

¹ Training courses on the Code of Ethics include topics such as harassment at the workplace, discrimination, anti-corruption, conflicts of interest, compliance, and human rights.

	2018	2019	2020
TRAINING INVESTMENT			
Total investment (USD\$)	\$1,096,920	\$1,757,986	\$1,227,502
Total number of employees who received training	1,061	1,315	1,529
Percentage of employees who received training	100%	100%	100%
Average investment per employee (USD\$/employee)	\$1,034	\$1,337	\$803
GPTW RESULTS (EMPLOYEE ENGAGEMENT)			
Trust Index TI	87%	86%	91%
GPTW (EMPLOYEE ENGAGEMENT) RESULTS FOR WOMEN			
Credibility	83%	85%	91%
Respect	82%	82%	90%
Impartiality	82%	82%	90%
Pride	91%	89%	95%
Camaraderie	90%	88%	94%
Gestalt	94%	90%	97%
Trust Index TI	85%	85%	92%
GPTW (EMPLOYEE ENGAGEMENT) RESULTS FOR MEN			
Credibility	86%	86%	89%
Respect	84%	84%	88%
Impartiality	84%	85%	88%
Pride	92%	92%	94%
Camaraderie	90%	90%	93%
Gestalt	93%	92%	93%
Trust Index TI	87%	87%	90%

	2018	2019	2020
HEALTH & SAFETY INDICATORS (EMPLOYEES)			
Hours worked	2,520,847	3,032,641	3,661,996
Recorded accidents	4	3	2
Lost Time Accident Rate	2	3	0
Total days lost from accidents	6	194	0
Number of fatalities	0	0	0
TRIR ¹	0.32	0.20	0.11
LTAR ²	0.16	0.20	0
HEALTH & SAFETY INDICATORS (CONTRACTORS)			
Hours worked	4,001,015	9,816,958	17,322,683
Recorded accidents	15	14	29
Lost Time Accident Rate	4	6	14
Total days lost from accidents	188	138	479
Number of fatalities	0	0	0
TRIR ¹	0.75	0.29	0.33
LTAR ²	0.20	0.12	0.16
HEALTH & SAFETY INDICATORS (EMPLOYEES + CONTRACTORS)			
Hours worked	6,535,891	12,779,549	20,984,679
Recorded accidents	19	17	31
Lost Time Accident Rate	6	9	14
Number of fatalities	0	0	0
Number of near miss accidents	183	258	380
Total days lost from accidents	194	332	479
TRIR ¹	0.58	0.27	0.30
LTAR ²	0.18	0.14	0.13
NMFR ³	5.60	4.04	3.62

¹ TRIR (Total Recordable Incident Rate) per 100 full-time employees = (total recordable incidents X 200,000)/hours worked.

² LTAR (Lost Time Accident Rate) per 100 full-time employees = (total accidents X 200,000)/hours worked.

³ NMFR (Near Miss Frequency Rate) per 100 full-time employees = (number of near miss accidents X 200,000)/hours worked.

⁴ Domestic suppliers are suppliers legally constituted under Mexican law.

⁵ To standardize this calculation with that of our parent company, Sempra Energy, starting in 2020 we report on purchase orders that have been invoiced and received for payment, including payments to suppliers that are processed by divisions other than Supply Chain. Does not include projects under construction. The 2020 amount for projects under construction was USD\$509 million.

⁶ To classify a supplier as critical, we consider criteria related to the volume of materials, components, critical services, and suppliers for whom there are no substitutes.

⁷ ESG evaluations of suppliers are carried out every 2 years in order to work over the course of the intermediate year with suppliers who obtain low score.

	2018	2019	2020
DRILLS			
Total drills	85	104	176
Drills in which specialized organizations participated	25	30	43
VERIFICATIONS			
Internal	145	335	423
External	43	42	68
COURSES ON HEALTH & SAFETY			
Total courses offered	910	1,106	1,167
HEALTH & SAFETY VIOLATIONS AND SANCTIONS			
Number of violations	0	0	0
Number of economic sanctions	0	0	0
Amount of economic sanctions (USD\$)	\$0	\$0	\$0
SUPPLIERS			
Number of suppliers	1,275	1,248	1,277
DIVERSITY IN SUPPLY CHAIN			
Local suppliers ⁴	1,165	1,137	1,188
Foreign suppliers	110	111	89
INVESTMENT IN SUPPLY CHAIN⁵			
Local suppliers ⁴ (USD\$ millions)	386	636	117
Foreign suppliers (USD\$ millions)	79	379	23
CRITICAL SUPPLIERS⁶			
Number of tier 1 critical suppliers	223	160	369
Number of tier 2 critical suppliers	-	-	3
Total percentage of the supply chain spend allocated to critical suppliers	69%	43%	80%
SUPPLY CHAIN ASSESSMENTS⁷			
Number of critical suppliers with ESG evaluation	108	-	232
Number of ESG corrective plans developed	-	39	-

▶ ESG PERFORMANCE

SOCIAL

	2018	2019	2020
TIER 1 SUPPLIER CLASSIFICATION BY ESG RISK			
Number of low-risk suppliers	8	8	15
Number of mid-risk suppliers	61	61	143
Number of high-risk suppliers	39	39	74
TIER 2 SUPPLIER CLASSIFICATION BY ESG RISK			
Number of low-risk suppliers	-	-	0
Number of mid-risk suppliers	-	-	3
Number of high-risk suppliers	-	-	1
DONATIONS GRANTED BY FUNDACIÓN IENOVA			
Education (USD\$)	\$385,141	\$244,743	\$617,971
Environment (USD\$)	\$24,578	\$364,999	\$-
Vulnerable Groups (USD\$)	\$160,890	\$258,046	\$143,654
Community Services (USD\$)	\$117,632	\$390,412	\$2,412,863
Total investment (USD\$)	\$688,241	\$1,258,200	\$3,174,488
NUMBER OF PROJECTS SPONSORED BY FUNDACIÓN IENOVA			
Education	6	8	7
Environment	1	8	0
Vulnerable Groups	10	11	9
Community Services	7	8	19
Total supported projects	24	35	35

¹ Includes in-kind donations. In 2020, Fundación IEnova made no donations of this type.

² GRI indicators that are reported and verified for the first time this year.

³ Operating Costs excluding depreciation, includes employee salaries and benefits. In 2019, we registered a reduction in Operating Costs, but not in salaries.

⁴ Investments in community includes the donations granted by Fundación IEnova, social investment by assets in operation, joint ventures, projects under construction, and the Ensenada Trust.

	2018	2019	2020
ESG INVESTMENT			
Investment in environment, safety, health, and compliance (USD\$)	\$3,880,490	\$4,814,191	\$5,474,402
Fundación IEnova's Social Investment (USD\$)	\$688,241	\$1,258,200	\$3,174,488
Social investment of projects under construction and trusts (USD\$)	\$1,165,380	\$751,784	\$1,591,783
Total investment in community, environment, safety, health, and compliance ¹ (USD\$)	\$5,734,111	\$6,824,176	\$10,240,673
INDIGENOUS PEOPLES²			
Number of incidents of violations involving the rights of indigenous peoples	-	-	0
Disputes with local communities and indigenous peoples	-	-	0
ECONOMIC VALUE GENERATED			
Revenues	\$1,368,555	\$1,379,256	\$1,261,301
Interest Income	\$27,449	\$45,665	\$58,513
Income from Asset Sales	\$0	\$0	\$0
Direct Economic Value Generated (a+b+c)	\$1,396,004	\$1,424,921	\$1,319,814
ECONOMIC VALUE SHARED			
Operating Costs ³	\$600,310	\$594,594	\$522,371
Shareholders	\$210,000	\$220,000	\$0
Taxes and Duties Paid	\$57,090	\$119,122	\$179,860
Investment in community, environment, safety, health, and compliance ⁴	\$5,734	\$6,824	\$10,218
Economic Value Distributed (e+f+g+h)	\$873,134	\$940,540	\$712,449
ECONOMIC VALUE SHARED			
Economic Value Retained (d-i)	\$522,870	\$484,381	\$607,365

► ESG PERFORMANCE

GOVERNANCE AND BUSINESS

	2018	2019	2020
STRUCTURE OF THE BOARD OF DIRECTORS			
Number of directors	13	11	12
Executive directors	1	2	2
Number of independent directors	4	3	3
Percentage of independent directors	31%	27%	25%
Number of women on the Board	1	1	3
Percentage of women on the Board	8%	9%	25%
Average Tenure	3	3	3
SHARES			
Number of non-voting shares	330,000,000	0	0
Number of voting shares	1,534,023,812	1,529,403,812	1,452,281,032
Number of votes per share	1	1	1
Total number of shares	1,864,023,812	1,529,403,812	1,452,281,032
FINANCIAL HIGHLIGHTS			
Revenues ¹ (USD\$ million)	\$1,369	\$1,379	\$1,261
CAPEX (USD\$ million)	\$11,369	\$11,784	\$12,450
Capital Investment (USD\$ million)	\$631	\$679	\$679
Total Asset Value (USD\$ million)	\$8,679	\$9,553	\$10,466
Dividends paid to shareholders ² (USD\$ million)	\$210	\$220	\$0
Net Income (USD\$ million)	\$431	\$468	\$461

¹ Does not include revenues from joint ventures.

² In 2020, the General Shareholders Meeting agreed not to pay a dividend in an effort to focus on other priorities within the company.

	2018	2019	2020
REVENUES BY SEGMENT			
Distribution	5%	5%	5%
Pipelines	34%	32%	34%
Natural gas sales	26%	28%	26%
Total Gas Segment	66%	65%	64%
TDM	15%	14%	13%
Solar Assets	0%	0%	2%
Wind Assets	8%	9%	8%
Total Power Segment	23%	23%	23%
Total Storage Segment	11%	11%	12%
NUMBER OF CUSTOMERS BY SEGMENT			
Pipelines	34	36	41
Distribution - residential customers	119,413	128,301	132,317
Distribution - commercial customers	3,304	3,728	3,851
Distribution - industrial customers	198	276	275
Power	9	15	15
Storage	10	9	9

▶ ESG PERFORMANCE

GOVERNANCE AND BUSINESS

	2018	2019	2020
CUSTOMER SATISFACTION SURVEY RESULTS			
Pipelines	94%	98%	99%
Distribution	93%	92%	89%
Power	-	90%	90%
REPORTS RECEIVED (IENOVA CONTIGO HELPLINE)			
External reports	-	10	20
Internal reports	-	46	18
Anonymous reports	-	37	16
Non-anonymous reports	-	19	22
Total reports received	14	56	38
PERCENTAGE OF REPORTS RECEIVED BY CATEGORY			
Discrimination and harassment at the workplace	29%	16%	13%
Problems among employees	29%	39%	29%
Protection of personal data	0%	0%	0%
Other issues	42%	45%	58%
CORRUPTION CASES			
Number of confirmed corruption cases	0	1	0
Number of open corruption cases	0	0	0

	2018	2019	2020
ANTITRUST PRACTICES			
Number of confirmed cases	0	0	0
Number of open cases	0	0	0
Amount from related fines (USD\$)	\$0	\$0	\$0
CYBERSECURITY			
Number of cyber violations	0	0	1
Number of violations of customer personal information	0	0	0
Amount from related fines (USD\$)	\$0	\$0	\$0
CONTRIBUTIONS TO CHAMBERS AND ASSOCIATIONS¹			
Contributions to chambers and associations ² (USD\$)	\$48,063	\$85,925	\$119,864
United Nations Global Compact ³ (USD\$)	-	\$15,000	\$15,000
Business Coordinating Council (CCE)(USD\$)	-	\$15,039	\$12,532
Employers Confederation of the Mexican Republic ⁴ (Coparmex) USD\$	-	\$8,872	\$9,775

¹ Includes the breakdown of the three main most economically-significant associations to which we contribute.

² Total, includes all chambers and associations.

³ NGO

⁴ Business Association